PLANTRONICS
SOUND INNOVATION

# Plantronics Explorer® 370

User Guide

## Welcome

Congratulations on purchasing a Plantronics headset. This guide contains instructions for setting up and using your Plantronics Explorer® 370 headset. Please refer to the separate Safety Instructions booklet for important product safety information prior to installation or use of the product.

## Getting Assistance

The Plantronics Technical Assistance Centre is ready to assist you. You can find answers to frequently asked questions, ask a question using e-mail, receive service over the Internet, or speak directly with a representative. Visit www.plantronics.com/support

## Registering Your Product

Visit www.plantronics.com/productregistration to register your product online so we can provide you with the best service and technical support.

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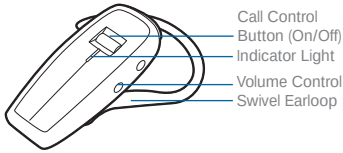
# What is Bluetooth®?

Bluetooth wireless technology provides a way for devices to communicate with each other using short-range radio frequency instead of wires. Any two Bluetooth devices can communicate as long as they both have Bluetooth turned on, they are within range and they have been paired — a quick “handshake” process that connects the two devices. Bluetooth range is up to 33 feet (10 metres). Obstructions such as walls or other electronics devices can cause interference or shorten the effective range.

**NOTE** For optimal performance, place your headset and phone on the same side of your body.

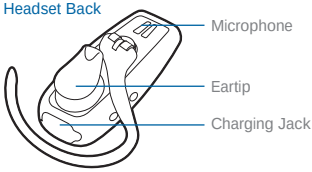
# Package Contents and Features

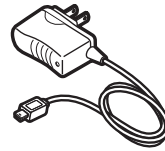
Headset Front



Lanyard

Headset Back



AC Charger
100 – 240V

## Plantronics Explorer® 370 Accessories*

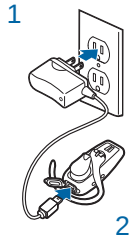
Vehicle Charging Adapter
#76777-01

USB Headset Charger
#76016-01

Vehicle Power Charger
#78583-01

* Not included. To order, please contact your Plantronics supplier or go to www.plantronics.com

# Charging Your Headset




## How to Charge Your Headset Using Only the AC Charger

Before using your headset for the first time, charge it for at least 20 minutes. A full charge takes approximately two hours.

1 **Connect the AC charger to a power outlet.**

2 **Plug the AC jack into the charging jack on the headset.**

While your headset is charging the indicator glows red. When your headset is fully charged, the indicator turns off.

⚠**WARNING** Do not use your headset while it is connected to the charger.

CHARGING TIME

2 hours ..... Full charge

20 minutes ..... Minimum charge before first use

# Pairing Your Headset

Pairing is the process of introducing your headset to your phone. Before using your headset for the first time, you must pair it with your Bluetooth phone. Normally you need to pair your headset with your phone only once.

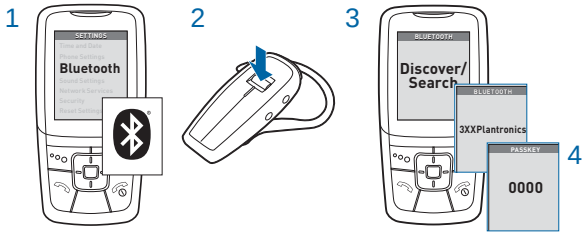
To see a demo of the pairing process, visit www.plantronics.com/EasyToPair (Please note: only available in english).

## Plantronics QuickPair™ Technology

Your new headset includes Plantronics QuickPair technology to simplify the Bluetooth setup process. The first time you turn your headset on, your headset automatically enters pairing mode for 10 minutes. Once paired successfully, your headset stays on for instant use.

If not sucessfully paired after 10 minutes, your headset automatically powers off. When you turn the headset on again, it automatically goes into pairing mode until successfully paired with a Bluetooth phone.

# Pairing Your Headset




## How to Pair Your Phone With Your Headset for the First Time

1 **Turn on the Bluetooth feature on your phone.**
For most phones, select Settings/Tools > Connections > Bluetooth > On. See your phone's user guide for more information.

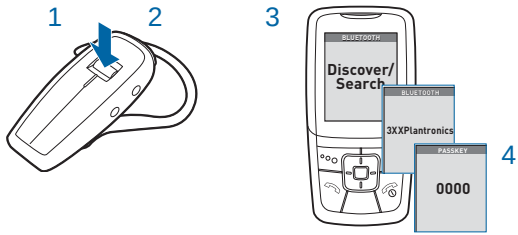
2 **Turn the headset on.**
Press and hold the call control button until the indicator flashes red/blue. The headset is now in pairing mode.

If you don't see the red/blue flash, press and hold the call control button to turn your headset off, and then press and hold the call control button again until you see the red/blue flash.

3 **Use the commands on your phone to locate your headset.**
For most phones, select Settings/Tools > Connections > Bluetooth > Search > 3XXPlantronics. See your phone's user guide for more information.

4 **When prompted for the passkey, enter 0000.**
Pairing is successful when the indicator on your headset flashes blue. Your headset is now connected and ready to use.

# Pairing Your Headset




## How to Pair Your Headset if it Has Been Previously Paired With Another Device

1 **Turn the headset off.**
Press and hold the call control button until the indicator turns red and then turns off.

2 **Turn the headset on.**
Press and hold the call control button until the indicator flashes red/blue. The headset is now in pairing mode.

3 **Use the commands on your phone to locate your headset.**
For most phones, select Settings/Tools > Connections > Bluetooth > Search > 3XXPlantronics. See your phone's user guide for more information.

4 **When prompted for the passkey, enter 0000.**
Pairing is successful when the indicator on your headset flashes blue. Your headset is now connected and ready to use.

# Adjusting the Fit

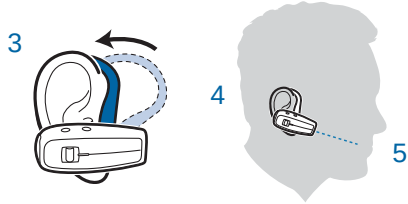
1 **Lift the ear loop.**

2 **Swivel the ear loop to the right to wear it on your left ear, or swivel it to the left to wear it on your right ear.**

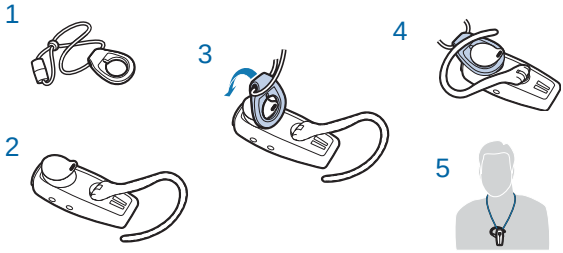
3 **Place the ear loop behind your ear.**

4 **Rotate the headset so that the eartip rests comfortably in your ear.**

5 **Align the microphone with the corner of your mouth.**
Callers can hear you best when you point the microphone towards the corner of your mouth.



# Attaching the Optional Lanyard




⚠**WARNING** Certain activities may pose a risk of injury, including strangulation, if the lanyard should become wrapped around your neck. Use the lanyard with caution.

# Headset Controls

| | |
|---|---|
| Turn on the headset | Press and hold the call control button until the indicator glows blue. You will hear ascending tones. |
| Turn off the headset | Press and hold the call control button until the indicator glows red. You will hear descending tones. When power is off, indicator stays off. |
| Answer a call | Briefly press the call control button.<br>When you receive a call, your phone may ring before your headset rings. Wait until you hear the ring in your headset before you press the call control button to answer the call. |
| Reject a call | Press the call control button for 2 seconds. |
| End a call or cancel an outgoing call | Briefly press the call control button. |
| Make a call | Enter number on your phone, press send, and the call is automatically transferred to headset; no need to press call control button. |
| Adjust the volume | Briefly push up or down on the volume button for incremental volume steps. You will hear two tones (high tone followed by low tone) at the volume limit.<br>⚠**WARNING** Do not use headphones/headsets at high volumes for an extended period of time. Doing so can cause hearing loss. Always listen at moderate levels. See www.plantronics.com/healthandsafety for more information on headsets and hearing. |

| | |
|---|---|
| Transfer a call from headset to phone | Press and hold the call control button until you hear a long tone. |
| Transfer a call from phone to headset | Press and hold the call control button until you hear a long tone. |

# Range

To maintain a connection, keep your headset within 33 feet (10 metres) of the Bluetooth device. If there are obstacles between your headset and the device you may experience interference. For optimal performance, place your headset and phone on the same side of your body.

Audio quality degrades as you move out of range. When you are far enough away to lose the connection, you hear a high tone in the headset. The headset attempts to reconnect after 30 seconds. If you move back in range, you can manually reconnect by pressing the call control button.

**NOTE** Audio quality is also dependent upon the device with which the headset is paired.

# Indicator Lights

| Headset Status | Headset Indicator Light |
|---|---|
| Powering on | Blue flashes. Repeat. |
| Powering off | Red appears and goes off. |
| Charging battery | Red solid light. |
| Low battery | Red flashes. |
| Pairing mode | Blue/red flashes. |
| Missed call | Purple flashes. Single press the call control button to cancel. |
| Ringing | Purple flashes. Briefly press call control button to answer the call. Press call control button for 2 seconds to reject the call. |

# Hands-Free Features

If your phone and your wireless service provider both support hands-free operation, you can use the following features:

| | |
|---|---|
| Redial the last number | To activate last number redial, double press the call control button. You will hear a high tone after each double key press. |
| Using Voice Dialling | With the headset on, press the call control button for 2 seconds to activate the voice dialling.<br><br>**NOTE** To use voice activated dialling, the voice dialling feature must be enabled on your phone. See your Bluetooth phone manual for instructions. |
| Reject a call | When receiving an incoming call, press the call control button for 2 seconds to reject the call. |

# Troubleshooting

| | |
|---|---|
| My headset does not work with my phone. | Headset was not in pairing mode when mobile phone menu selections were made. See page 4 “Pairing Your Headset.”<br>Incorrect menu selections were made on your mobile phone. See page 4 “Pairing Your Headset.” |
| I did not enter my passkey. | Your phone did not locate the headset. Repeat the pairing process on page 4.<br>Incorrect menu selections were made on your mobile phone. Repeat the pairing process on page 4. |
| Callers cannot hear me, or I cannot hear caller/dialling tone. | The headset is not turned on. Press the call control button for 2 seconds until you hear a beep or see the indicator light glow blue to turn headset on.<br>Your headset is out of range. Move the headset closer to the phone or Bluetooth device.<br>Your headset battery is drained. Charge your battery using the AC power adapter supplied.<br>The listening volume is too low. Press the volume key up (toward the ear loop) to increase the sound heard in the headset. |

# Product Specifications

| | |
|---|---|
| Talk Time* | Up to 8 hours |
| Standby Time* | Approximately 8 days or 200 hours |
| Charge Time | 2 hours |
| Range | Up to Bluetooth standard 33 feet (10 metres) |
| Power Requirements | 5V DC – 180 mA |
| Battery Type | Lithium ion polymer |
| Storage/Usage Temperature | 32F – 120F (0C – 48C) |
| Version | Bluetooth 2.0 |
| Supports Bluetooth hands-free and headset profiles. | |

* Battery enabled. Performance may vary by device.

PLANTRONICS
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en

Plantronics Ltd
Wootton Bassett, UK
Tel: 0800 410014

ar

Middle East Region
:لمزيد من المعلومات
www.plantronics.com

cs

Czech Republic
www.plantronics.com

da

Danmark
Tel: 44 35 05 35

de

Plantronics GmbH
Hürth, Deutschland

Kundenservice:
Deutschland 0800 9323 400
Österreich 0800 242 500
Schweiz 0800 932 340

el

Για περισσότερες πληροφορίες:
www.plantronics.com

es

Plantronics Iberia, S.L.
Madrid, España
Tel: 902 41 51 91

fi

Finland
Tel: 0800 117095

fr

Plantronics Sarl
Noisy-le-Grand
France

N° Indigo 0 825 0 825 99
0,150 € TTC / MN

ga

Plantronics BV
Regus House
Harcourt Centre
Harcourt Road
Dublin 2
Ireland
Office: +353 (0) 1 477 3919
Service ROI: 1800 551 896

he

:רתאב רקב ,ךסונ עדימל
www.plantronics.com

hu

További információk:
www.plantronics.com

it

Plantronics Acoustics
Italia Srl
Milano, Italia
Numero Verde: 800 950934

nl

Plantronics B.V.
Hoofddorp, Nederland
Tel: (0)0800 Plantronics
0800 7526876 (NL)
00800 75268766 (BE/LUX)

no

Norge
Tel: 80011336

pl

Aby uzyskać więcej informacji:
www.plantronics.com

pt

Portugal
Tel: 0800 84 45 17

ro

Pentru informații
www.plantronics.com

ru

Дополнительная информация:
www.plantronics.com

sv

Sverige
Tel: 0200-21 46 81

tr

Daha fazla bilgi için:
www.plantronics.com

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U.S. Patents Pending

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